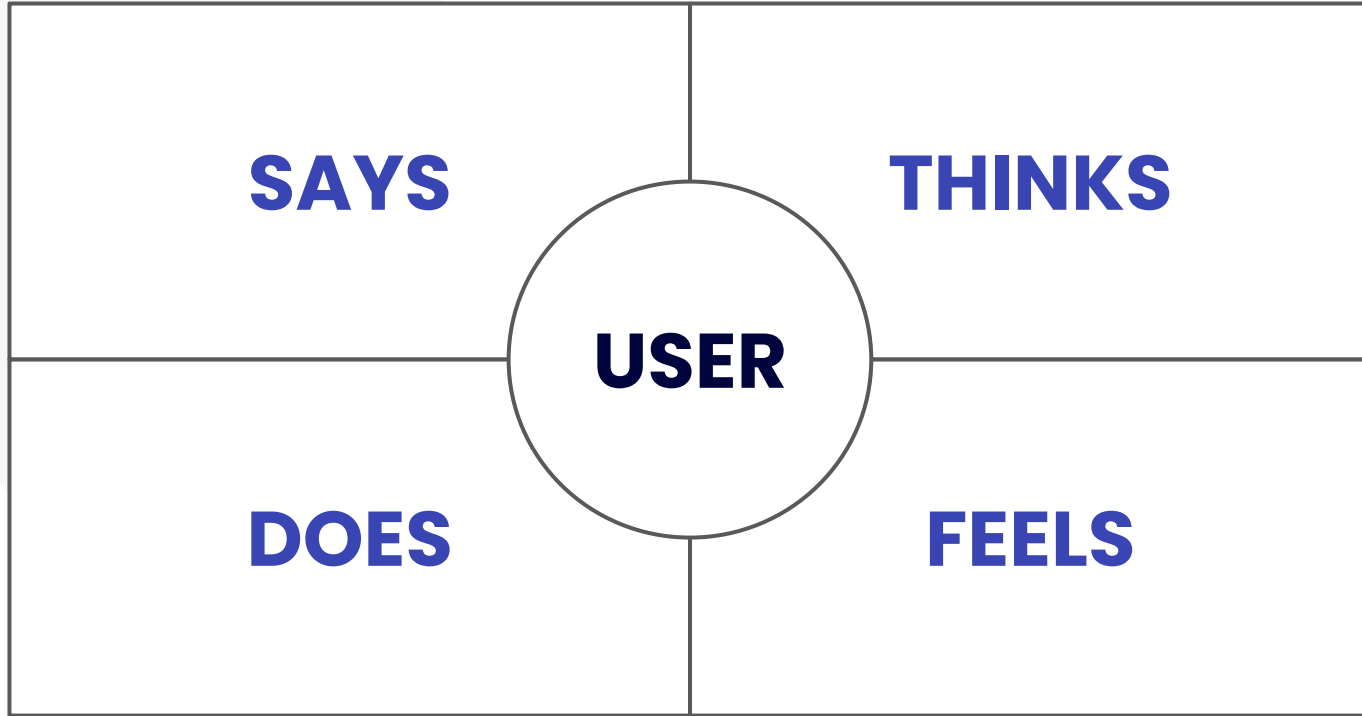




Empathy Map

satu
creative





Journey Map

satu
creative

	Phase 1	Phase 2	Phase 3	Phase 4	Phase 5
Goal					
Task					
Touchpoints					
Emotions					